



JOB DESCRIPTION

Title: Server

Classification: Non-Exempt

Salary Range: \$2.13 per Hour + Tips

Original Date: 1/1/2014

Department: Cafe

Position Status: Full Time/Part Time

Reports to: Cafe Manager

Date of Review: 4/28/2021

Job Objective

Sell and serve food and drinks in a professional manner.

Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to pass responsible service of alcohol and food test with score of 90% or better
- Serve 3-4 tables, as determined by management.
- Complete knowledge of Loveless Café food and beverage preparation
- Ability to sell alcohol and food items
- Able to use Aloha to ring orders on checks
- Able to interact with guests in a friendly/fast manner.
- Able to accept different types of payment and make change.
- Maintain specific side-work and ensure the total cleanliness and smooth operation of the restaurant
- Clear and reset tables
- Check identification of guests to ensure they are of legal age to consume alcoholic beverages. Refuse to serve beverages in a polite manner to guests who are not of legal age
- If consuming alcoholic beverages, observe guests behavior, count number of drinks served, and if you feel they should not drive, offer a taxi. Don't hesitate to ask a manager to intervene.
- All guests must be treated in a manner to ensure their complete satisfaction. Always strive to exceed our guests' expectations.
- Report to work in a neat and clean uniform. Well-groomed hair and personal hygiene are essential
- Other duties as directed

Competencies

Customer Service Oriented

Time Management

Teamwork Orientation

Attention to Detail

Qualifications

- HS Diploma or GED preferred
- Basic mathematical skills, must be able to make change
- Basic reading and writing skills
- Basic computer skills
- Previous server experience required
- Must be 18 years of age or older

Special Position Requirements

- Valid Tennessee Driver's License
- Valid ABC Card
- Must have availability to work a changing schedule
- Will work nights holidays and weekends

Preferences

- Multi-lingual
- On time everyday
- Able to take and give direction
- Must work well in team environment
- Must be able to multi-task
- Customer/Client Focus
- Flexibility
- Brand knowledge

Work Requirements

- Be able to stand and work during entire shifts (up to 8 hours)
- Be able to reach, bend and stoop frequently
- Carries 20 LBS highchairs up to 10 times per shift

The Loveless Cafe LLC is an equal-opportunity employer and is committed to hiring and maintaining a capable and committed workforce. EOE/M/F/D/V