This position is for the Natchez Trace Market, located next to and managed by the Loveless Cafe GP.

Our team is growing! We are seeking both part-time and full-time CSR's/Cashiers, with a variety of shifts available. The ideal candidate will have flexibility in their schedule to cover a variety of shifts including nights, weekends and holidays. Spanish speaking candidates are highly encouraged to apply!

## Starting Pay: \$15/hour

## Excellent benefits are available for eligible employees such as:

- Signing and referral bonuses
- Medical, Dental, Vision, Life Insurance, and various supplemental insurances
- Company Matched 401(k)/ROTH
- Student Loan Payment assistance through Gradifi
- Paid Parental Leave for new mothers and fathers
- Paid Time Off
- Holiday Pay
- Professional Development opportunities
- Employee engagement events throughout the year

Promoting from within the company is encouraged and practiced regularly!

As a Convenience Store Sales Associate working in our store, you'll be responsible for overseeing the daily operations. You will be expected to have flexible availability to support the business operations. The ideal candidate for this position is passionate, determined, and driven to succeed. Someone who handles unexpected situations with complete clarity and focus. A positive attitude and dependability are must-have traits to be successful in this role. In this role, you will directly contribute to the inclusive and friendly environment that has helped establish our company as the iconic brand that it is today.

### Below are the responsibilities required in each area of operation:

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## **Guest and Customer Service:**

- Happily greets guests when they walk in the door and thank them for their visit as they leave.
- Maintains a positive tone when speaking with others.
- Adjusts communication style to best accommodate the needs of the audience.
- Attends and assists customers with any needs or questions.
- May be required to assist with fueling tanks.

### **Operational Processes:**

- Accepts multiple forms of payments and maintains the balance of the cash drawer.
- Operates the register and credit card machines.
- Prepares cash for daily deposits.

- Maintains store inventory.
- Stocks and re-stocks the shelves, replenishing products in shelving, coolers, and hot food areas.
- Prepares and handles food.
- Performs routine maintenance on beverage machines to assure cleanliness standards.
- Maintains and refills the outside washing dispensers, if applicable.
- Maintains clean and orderly stations by cleaning windows and countertops, vacuuming, sweeping, mopping floors, organizing shelves, etc.
- Services and cleans public restrooms as needed.

#### Other Role Accountabilities:

- Acts as a role model for all elements of the store culture and core values, and consistently models behaviors that drive results.
- Remains even keeled and calm when under pressure, maintaining a controlled, professional manner at all times.

# You would be a top candidate for this position if you offer the following:

- Spanish-speaking is a plus!
- Prior experience, preferably in fast food, retail, restaurant, or convenience environment.
- Stable work history.
- A reliable individual who shows up on time and is ready to hit the ground running upon arrival.
- Prior cashier experience.
- Takes personal pride in all that you do.
- Strong communication skills; must be able to speak, read, and understand English.
- Excellent interpersonal, guest service, and oral communication skills.
- Must be able to work overtime, including weekends, evenings/nights, and special events as needed.
- Ability to lift up to 50 pounds (carrying cases of milk, etc.), perform repeated bending, standing, reaching.
- Have sufficient visual ability to check identification and process credit card transactions.
- Reads each situation and reacts productively to an ever-changing environment.
- Flexible and adaptable to a change, can multitask.
- Have basic math skills for counting money.
- Have Propane training.

The Loveless Cafe GP is an equal opportunity employer and is committed to hiring and maintaining a capable and committed workforce. EOE/M/F/D/V